

Harm Reduction Dispensing Units (HRDU) provide safer injection and safer inhalation supplies 24 hours a day. Four HRDU were installed in August 2017 throughout Ottawa and are located at Sandy Hill Community Health Centre, Somerset West Community Health Centre, Carlington Community Health Centre and the Sexual Health Centre, Site Needle & Syringe Program. The goal of the HRDU is to prevent HIV and hepatitis C transmission through enhanced access to harm reduction materials.

1. Have you ever used a harm reduction dispensing unit? Yes No (end)

If yes, are you currently using a HRDU Yes No

If No, why have you stopped using a HRDU? _____

a) How did you hear about the HRDU? _____

2. Most harm reduction programs are not open at night and the Site/NESI vans stop providing services at 11:30pm. Were there times that you used a HRDU when you needed supplies after hours? Yes No

a) Did you get enough supplies to keep you safe? Yes No

If No, why? (no token? Needed other supplies) _____

b) How regularly do you use the HRDU?

Daily	Weekly	Monthly	Rarely	Unsure	N/A Refused
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c) How much do you agree with the following:

Harm Reduction Dispensing Units have expanded access to harm reduction materials.

Strongly Agree	Agree	Neither Agree nor Disagree	Disagree		Unsure	N/A Refused
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d) Would you say that you use fixed harm reduction programs less since HRDU have started? Yes No

If yes, please tell us why? _____

e) What time of day do you use the HRDU?

	Times	Most frequent?
Morning 8-12pm		
Afternoon 12-5pm		
Evening 5-12am		
After midnight		

3. The next few question are about the supplies packed for the HRDU.

Needles are packaged in small black biohazard containers. There are 3 needles, 3 cookers, 3 water, 6 alcohol swabs, 1 tie and 1 token.

Safer Inhalation supplies are packaged in white envelopes with 3 stems, 2 mouth pieces, 3-9 screens, 2 push sticks, 1 token

We would like to know your feedback specifically about the contents of the packages.

a) For the injection kits:

i) I haven't used the HRDU for injection supplies (skip to SIP kit)

ii) Too many supplies (which ones) _____

ii) Too few supplies (which ones) _____

iii) Missing supplies (which once) _____

iv) Not Sure

Did you use the black biohazard container to dispose of your needles?

Yes No If No please explain _____

b) For the inhalation kits

i) I haven't used the HRDU for inhalation supplies (skip to next question)

ii) Too many supplies (which ones) _____

ii) Too few supplies (which ones) _____

iii) Missing supplies (which once) _____

iv) Not Sure

4. We would like to hear any comments or feedback you have on the following:

a) Branding (colour & look) _____

b) Signage/messages on machine (menu) _____

c) Tokens (access/availability) _____

d) Machine function – does it work ok? Did you have issues using it? _____

5. Do you have any other comments, recommendations about the harm reduction dispensing units?

Thank You!