

Harm Reduction Dispensing Units  
Partner Agency Feedback Survey

Harm Reduction Dispensing Units (HRDU) provide safer injection and safer inhalation supplies 24 hours a day. Four HRDU were installed in August 2017 throughout Ottawa and are located at Sandy Hill Community Health Centre, Somerset West Community Health Centre, Carlington Community Health Centre and the Sexual Health Centre, Site Needle & Syringe Program. The goal of the HRDU is to prevent HIV and hepatitis C transmission through enhanced access to harm reduction materials.

- 1) We would like to know more about you.
- a) Did you attend any of the prelaunch planning meetings in 2017?  
Yes  No
- b) Are you responsible for the HRDU?  
Yes  No  Shared with other staff/peers
- c) Were you provided with the HRDU training manual?  
Yes  No  Didn't know there was one

2) How did you promote the HRDU with service users?

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3) Did the HRDU units expand access to harm reduction materials?

Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Unsure
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4) Having a HRDU a HRDU increased your workload?

Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Unsure
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Please explain

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5) Did service users express any concerns with the HRDU? What were they and how did were they addressed?

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6) Did the HRDU function as it was supposed to?

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7) Are you aware of any community complaints about having a HRDU at your location? What were they and how were they resolved?

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8) Did the HRDU become the responsibility of a peer staff? If no, are you considering this?

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9) Do you have any comments or feedback about the following:

- a) Branding of the HRDU \_\_\_\_\_
- b) Signage/message \_\_\_\_\_
- c) Tokens – access/availability \_\_\_\_\_
- d) Packaging of supplies \_\_\_\_\_
- e) Support from OPH \_\_\_\_\_

10) Would you recommend that the HRDU continue? Yes  No  Unsure

a) Should OPH expand the total number of HRDU out in the community?  
Yes  No  Unsure

11) Do you have any other comments about the HRDU?

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