

Community guidelines

- All participants and staff are expected to be respectful to staff and other participants when accessing Blood Ties services. If participants notice something that makes them feel uncomfortable, they are encouraged to speak with a staff member.
- Discrimination of any kind is not permitted in the space, including statements and behaviours that are racist, sexist, homophobic, transphobic, ableist, or stigmatizing to people who use drugs or people who have mental health issues.
- Abusive language and behaviour are not tolerated. This includes threats, insults, yelling, and violence.
- Alcohol may not be used on site and must be kept in your possession out of sight at all times.
- Substances must be obtained before entering the site and must be kept in your possession at all times.
- Substances must be consumed at a designated booth under the supervision of staff.
- Participants may not sell or trade alcohol or drugs on site.
- Participants and staff are required to speak at a reasonable volume while in the space so as not to disrupt others. For example, please do not yell, sing, or talk loudly on the phone when others are in the space.
- Participants are asked to respect others' privacy and keep what they hear from other participants confidential.
- Participants are required to respect others' personal space. For example, please do not stand too close to people, reach over people, or touch people without permission. You may not visit other booths in the consumption area.