

CASEY HOUSE

Casey House

Redesigning a Model of Care

CANAC
2007
Vancouver





Casey House Today

- Almost 20 years of experience.
- Leading edge practice which is valued internationally.
- Addressing new realities of HIV/AIDS care.
- Responsive and flexible - from supportive to palliative care.
- Expanding community partnerships to better meet emerging needs - Sherbourne Health Bus, Voices of Positive Women, Speaker's Bureau.



Casey House Mission

- To meet the current and emerging needs of our clients and the community, we:
 - Celebrate Life.
 - Show compassion with generosity of spirit.
 - Trust and respect.
 - Embrace diversity.
 - Communicate.
 - Demonstrate accountability.

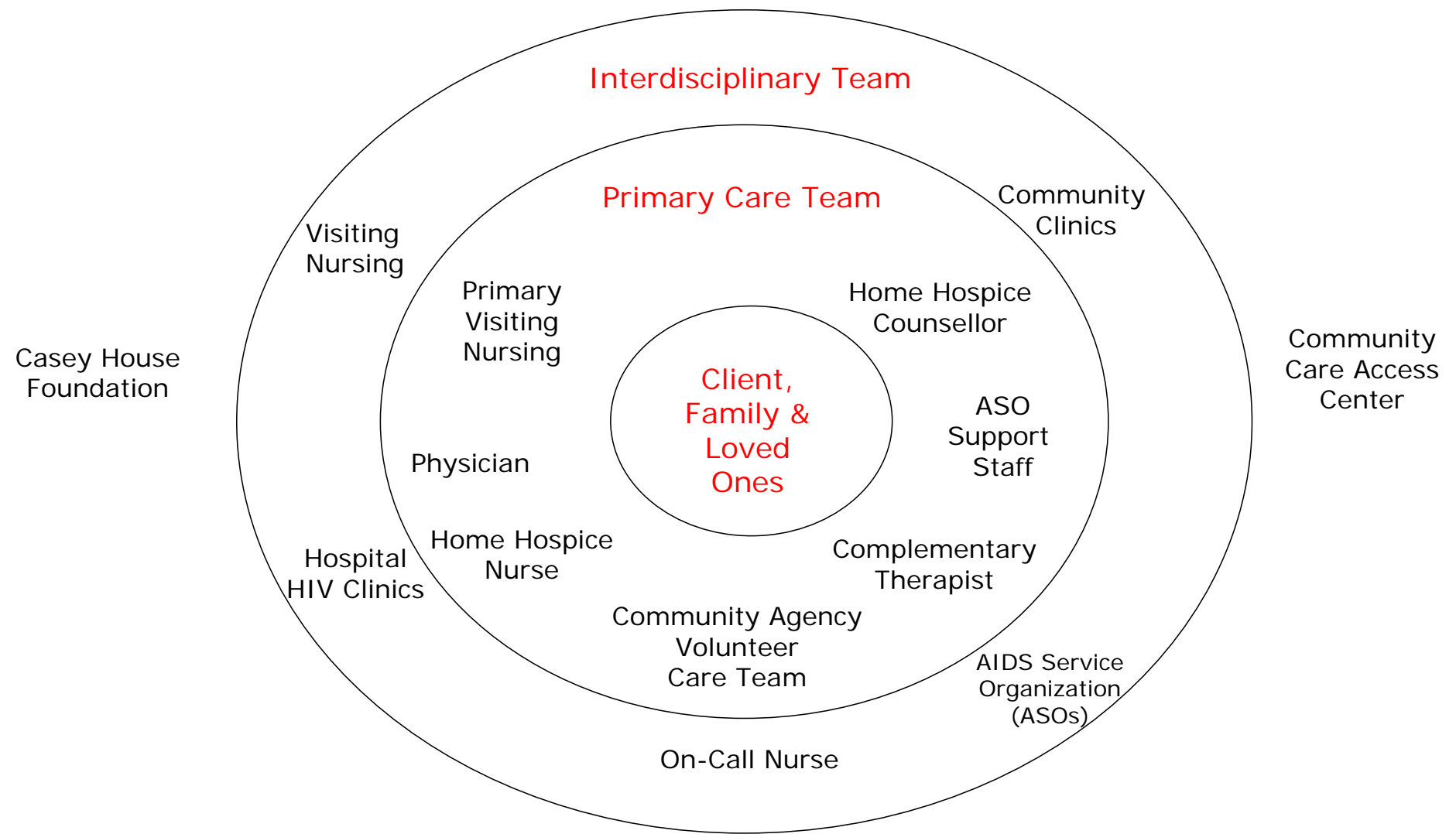


International Impact

- Examples: Guyana, Russia & Africa
 - International knowledge exchange.
 - Long-distance mentoring.
 - Ongoing commitment from Casey House Board of Directors to expand global partnerships.



Past: Collaborative Care





The Changing Reality

- HIV/AIDS diagnosis no longer means imminent end of life.
- People living for 10, 20, 30 years - want the best quality of life.
- Need support to develop knowledge, skills and experience to direct their own lives.
- New clients come from diverse backgrounds, communities and lifestyles.
- Health care system in transition.

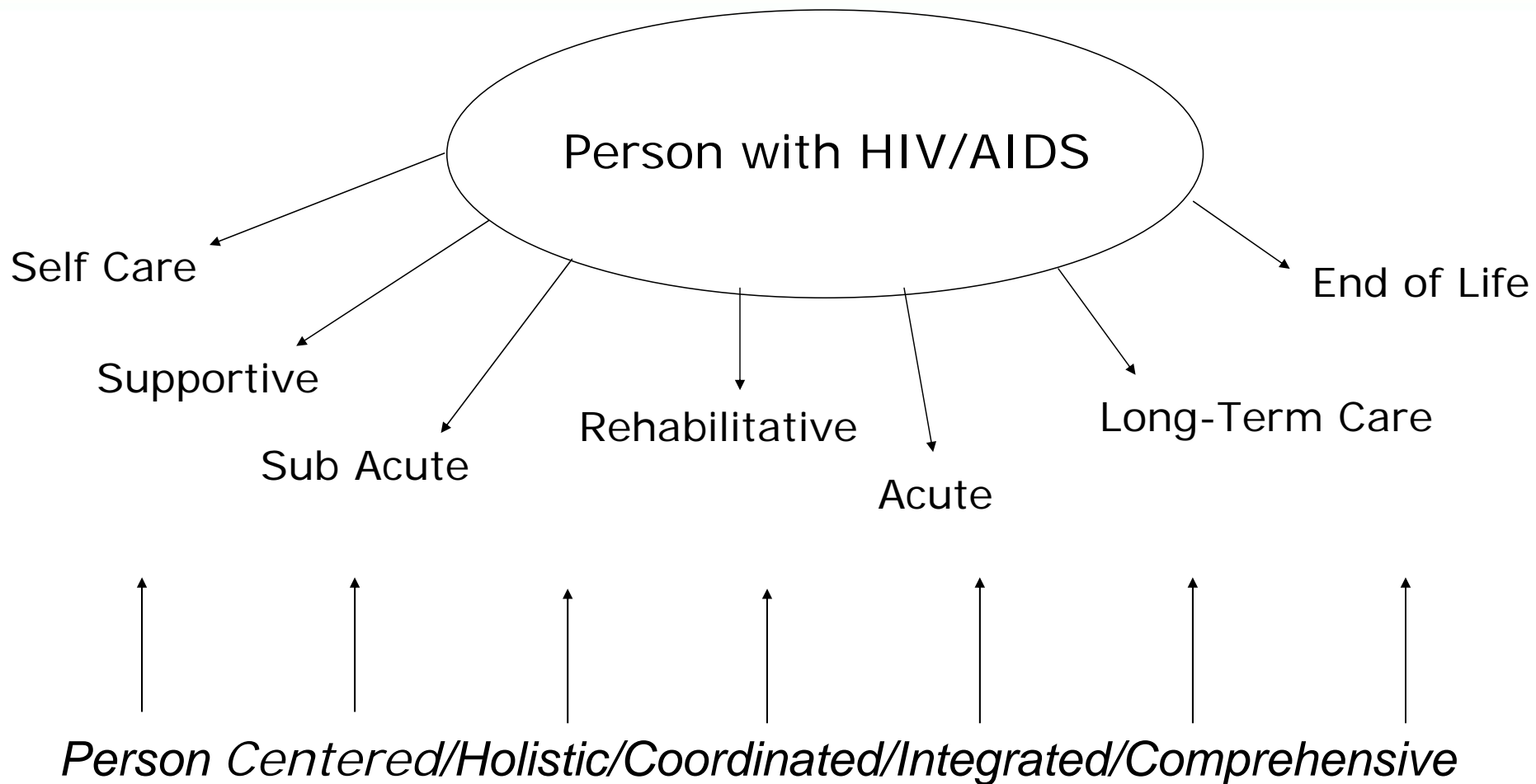


Casey House Care: Values

- Person-centred
- Holistic
- Coordinated
- Integrated
- Comprehensive



Revised Model of Care





Needs Based Care

- Focusing on what an individual needs at a specific time in their illness.
- Supporting each individual to self-identify what they need.
- Customized solutions.
- Foster independence.



Care Coordination

- Professionals helping clients work toward their personal and health-related goals.
- Facilitation & coordination of care.
- Customized approach to meet needs of each individual client.



Inter-Professional Collaboration

- Founding principle of Casey House.
- Expanding network of partners.
- Minimum overlap & duplication.
- Maximum knowledge sharing.
- Teams will vary depending upon an individual client's need.



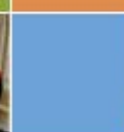
Comprehensive Programs

- Clients will need different programs and services at different times in their illness.
- Full spectrum of programs and services accessible through Casey House.
- Care offered via:
 - Direct delivery.
 - Working with partner to deliver.
 - Referral to partner.



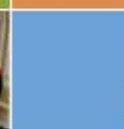
Case Study: Needs Based care

- A Case Study from our Community Program.



Next Steps

- Implementation:
 - Further collaboration & integration.
 - Expanded networks & partnerships.
 - Increases support for clients to self-identify needs & preferred solutions.
 - A supportive care coordination practice.



Thank You

- For more information on Casey House, or to view our updated Model of Care, visit www.caseyhouse.com